KENTUCKY PUBLIC

# RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of sewage service by Lake Columbia, hereinafter referred to as the Utility, and applies to all service received from the Utility. No employee or individual director of the Utility is permitted to make exception to these Rates, Rules, and Regulations. The Utility is further subject to all Rules and Regulations of the Public Service Commission even though not contained herein.

### REVISIONS

Lake Columbia

These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations. NOV 2 0 2019

### SERVICE AREA

The Utility furnishes sewage service to Lake Columbia located in MMISSION Zoneton Area of Bullitt County, KENTUCKY.

### AVAILABILITY

Sewer service is available to any domestic, commercial or industrial consumer within the Utility's area.

# SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed or discharged into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition in such sewer system not shall any substances or objects be placed or discharged into the sewer system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products **\$USLCSPACE COMMISSION** placed or discharged into the sewer system. **OF KENTUCKY** 

No storm water or surface water drain shall be connected with the sanitary sewer system nor shall any storm or surface water be otherwise introduced into the sewer system.

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FOR Bullitt County, Kentucky
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# RULES AND REGULATIONS

# SEWER FAILURE

Lake Columbia

The Utility is responsible for sewer failure only when in control of the Utility's employees. No consumer is paid damages for equipment unless such damages are specifically found to be caused by an act of negligence on the part of the Utility or its employees.

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## PROTECTION BY CONSUMER

Consumer shall protect the equipment of the Utility on his premises and shall not interfere with Utility's property or permit interference except by duly authorized representatives of the Utility.

# NOTICE OF TROUBLE

Consumer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any defects known to consumer.

### MAINTENANCE

The Utility may at any time deemed necessary, suspend sewer service to any consumer or consumers for the purpose of making repairs, changes or improvements upon any part of its system. The Utility shall give reasonable notice of such suspension of service to the consumer.

The Utility shall be responsible for the maintenance of that portion of the service line installed by the Utility and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer.

### CONNECTION CHARGES

A. Normal Connections:

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Normal connections to existing sewer lines shall be made without charge for a prospective consumer who shall apply for and contract to use service. PURSUANT TO SOT KAR 5:011.

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Lake Columbia Estates



# Lake Columbia

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# RULES AND REGULATIONS

for one (1) year or more and provides a guarantee for such service. Any such connection made at the property line of a prospective customer shall be classified as a normal connection.

# B. Other Connections:

The charges for connections made for the purpose of land development or for any party that will not be committed to the payment of a monthly rate in accordance with the established rate schedule as approved by the Utility Regulatory Commission are subject to negotiation between the Utility and the party requesting the connection. Any such connection that will affect the rate paid by any consumer of this Utility shall be subject to the approval of the Utility Regulatory Commission.

# LINE RELOCATIONS

When necessary to move or relocate facilities, the cost will be paid by party or parties requesting such relocation.

## BILLING, COLLECTION, PENALTIES

Bills for sewage service furnished by the sewer system will be mailed bimonthly and will be due and payable within 15 days (or by the 20th day of the following month). A 10% late payment penalty charge will be applicable after the due date of any account.

#### DEPOSITS

The Utility may require from any customer or applicanter SERVICE COMMISSION service a cash deposit or other guaranty to secure paymen OF KENTUCKY bills not to exceed \$25.00.

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# RULES AND REGULATIONS

## DISCONTINUANCE OF SERVICE BY UTILITY/RECONNECTION FEE

The Utility may refuse or discontinue service to an applicant or customer, after proper notice, for failure to comply with its rules and regulations or state and municipal rules and regulations, when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or for nonpayment of bills. If discontinuance is for nonpayment of bills, the customer shall be given at least five (5) days written notice, separate from the original bill, and cut-off shall be effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the Utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case discontinuance may not be effected until the affected resident can make other living arrangements or until not less than twenty(20)days elapse from the date of the Utility's notification. When a dangerous condition is found to exist on the customer's or applicant's premises, the service shall be cut off without notice or refused. Upon correction of any condition that has resulted in discontinuance, service shall be restored upon payment by the customer of a reconnect fee.

### PERSONAL APPEARANCE TO COLLECT BILL

In lieu of discontinuance, the Utility may authorize agents or employees to personally collect delinquent accounts from the customer. An additional fee of may be added to a deliquent account to pay for a single visit in the collection of such deling service COMMISSION <u>OF KENTUCKY</u> <u>Termination of Service</u> contract terms and wish to discontinue service must give at least three (3) days written notice, or in person, to that effect, unless contract specified otherwise. Notice to discontinue service prior to expiration of contract term will not relieve customer from any minimum or guaranteed payment under any contract pursuaNETO 807 KAR 5:011. SECTION 9 (1)

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